



SevisPNG Project: Digital Transformation for Papua New Guinea



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SevisPNG Digital Transformation Initiative

Driving Papua New Guinea's eGovernment Vision

1

Vision Statement

Transform Papua New Guinea into a digitally integrated nation enhancing citizen services and government efficiency.

2

Project Overview

SevisPNG is a flagship initiative featuring four platforms to modernize government service delivery nationwide.

3

Unified Identity

Establish a unified digital identity for all citizens to streamline access to government services securely.

4

Centralized Services

Centralize government services through accessible digital channels for improved citizen engagement.

5

Secure Data Exchange

Enable secure data exchange between government agencies to enhance operational efficiency and collaboration.

6

Digital Payments

Facilitate seamless and secure digital payment systems for government-related transactions.



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Transparency Improvement

Improve transparency and reduce bureaucracy to foster trust and accountability within government operations.

Overview of SevisPNG Core Components

Key platforms enabling secure digital identity and seamless government services



1

SevisPass: Unified Digital Identity System

2

SevisPortal: 24/7 eGovernment Access

3

SevisDEx: Secure Government Data Exchange

4

SevisPay: Integrated Digital Payments

1

Core Capabilities

Unique Digital Identity
Multi-Factor Authentication
Identity Verification
Privacy Controls

2

Key Features

Secure Authentication
Single Sign-On
Mobile Ready

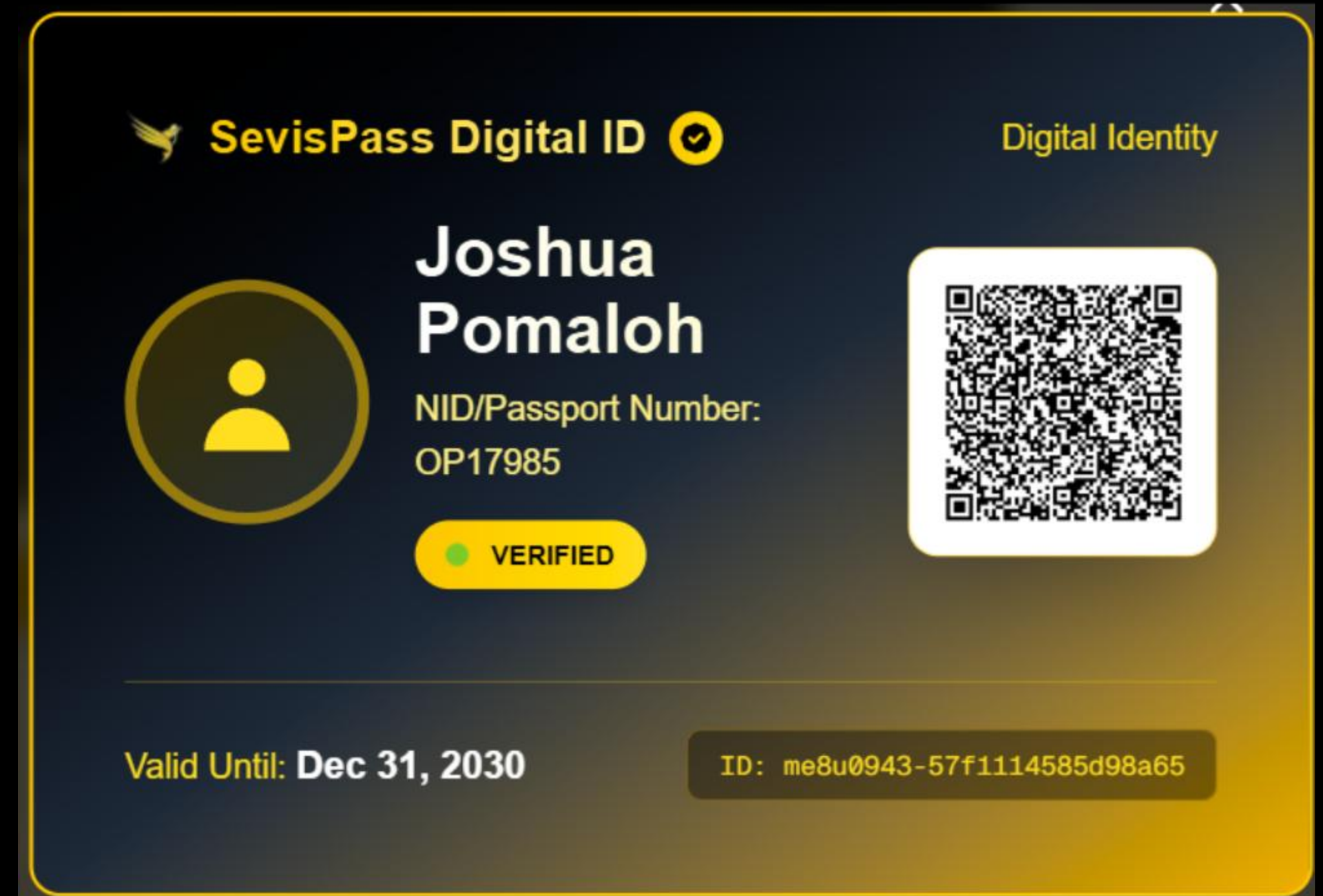
3

Implementation Benefits

Fraud Reduction
Administrative Efficiency
Enhanced Security
Personalized Services

SevisPass Digital Identity Platform

Core capabilities, features, and benefits



SevisPortal eGovernment Gateway

Comprehensive digital services for citizens and businesses

Service Categories

1

Citizen Services

Business Services

Healthcare Services

Education Services

Social Services

Your gateway to Papua New Guinea government services.
Access public services, apply for permits, and connect with government departments all in one place.

Portal Features

2

24/7 Availability

Multi-Channel Support

Application Tracking

Digital Delivery

50+

Government Services

24/7

Online Access

100%

Secure & Reliable



SevisDEX Platform Capabilities and Connectivity

Secure, real-time data exchange across agencies

Platform Capabilities

1

- Secure API Gateway
- Data Governance
- Real-time Integration
- Audit Trail

Connected Agencies

2

- Civil Registry
- Immigration
- Police
- Land Titles

Security & Privacy

3

- End-to-End Encryption
- Role-Based Access
- GDPR Compliance
- Security Audits



SevisPay Digital Payment Solutions

Comprehensive payment methods and categories with key benefits

Payment Methods Supported

1

Mobile Money Integration
Bank Transfers
Credit/Debit Cards
Digital Wallets
Cryptocurrency Options

Payment Categories

2

Government Fees
Taxes & Duties
Fines & Penalties
Utility Bills

Key Benefits

3

Instant Confirmation
Reduced Cash Handling
Lower Transaction Costs
Improved Revenue Tracking

SevisPNG Project Implementation Status &

SEVIS PNG ROADMAP

Implementation of DPIs

M&E + Digital Services Integration



SEPT - OCT 25

- SEVIS PORTAL
- Police Clearance
- Resident Pass
- Arrival Card
- Sim Card Rego



NOV - DEC 25

- SEVIS PASS
- SEVIS DEX
- OB
- Driver's License
- Voter Rego



JAN - MAR 26

- SEVIS PAY
- CMS
- eNID
- State of Results
- eLoans



APR - JUN 26

- M&E
- Birth Certificates
- Marriage Certs
- School Fees
- Enrollments



JUL - SEP 26

- eTax
- ePassport
- eVisa
- eLands



OCT - DEC 26

- Enhancements
- Iterations
- M&E
- Reporting

Expected Benefits and Impact

Key advantages for citizens, government, and economy



1 For Citizens

- Reduced Travel Time
- Faster Service Delivery
- Improved Transparency
- Enhanced Security
- 24/7 Availability

2 For Government

- Cost Reduction
- Revenue Growth
- Efficiency Gains
- Service Automation
- Data Accuracy

3 For Economy & Outcomes

- Digital Economy Growth
- Financial Inclusion
- Investment Attraction
- Innovation Catalyst
- Projected 2027 Outcomes

Challenges and Roadmap for PNG Digital Transformation

Addressing key challenges and outlining future digital plans for PNG



Bridging the Digital Divide in Remote Areas

Utilize SMS, USSD, and community hubs to expand internet access.

Enhancing Digital Literacy Across Citizens

Implement training and intuitive interfaces to improve digital skills.

Strengthening Infrastructure and Power Reliability

Partner with telecoms and deploy backup systems for stable connectivity.

Managing Change with Phased Rollouts and Engagement

Address resistance through stakeholder involvement and gradual implementation.

2025-2027 Roadmap for Expansion and Innovation

Pilot completion, national rollout, AI features, and regional integration.

Call to Action for Leadership and Partnerships

Require leadership support, stakeholder engagement, and private collaboration.

Key Lessons from SevisPNG Digital Transformation

Insights on adoption, infrastructure, and user satisfaction



User Growth
35% increase

Faster Processing
20% reduction

Digital Literacy
Continuous training

Connectivity
Robust infrastructure

Adaptability
Iterative development

User Satisfaction
Positive feedback

Conclusion and Next Steps in PNG Digital Transformation

Reflecting on progress and planning for sustainable digital growth



- 1 Strong foundation established for connected and efficient digital ecosystem**
The initiative has created a citizen-centric digital platform in PNG.
- 2 Continued collaboration and innovation are essential for success**
Ongoing teamwork and new ideas will drive transformation forward.
- 3 Next steps include scaling pilots and proactive challenge management**
Expanding successful programs while addressing issues early is vital.
- 4 Engagement of all stakeholders ensures sustainable digital growth**
Involving communities and partners supports long-term development.



Sevis PNG