



# **IRC Integrated Tax Administration System (ITAS): Modernising Tax Administration in PNG**

**Powered by Blyce Multi Tax Solution (MTS)**

# Fueling PNG's Future



**Modernisation:** Critical upgrade to service delivery standards for all citizens.



**Digital Transformation:** Replacing paper-heavy processes with digital workflows.



**Sustainability:** Improving compliance outcomes for long-term fiscal health.



**Transparency:** Better reporting and operational clarity.

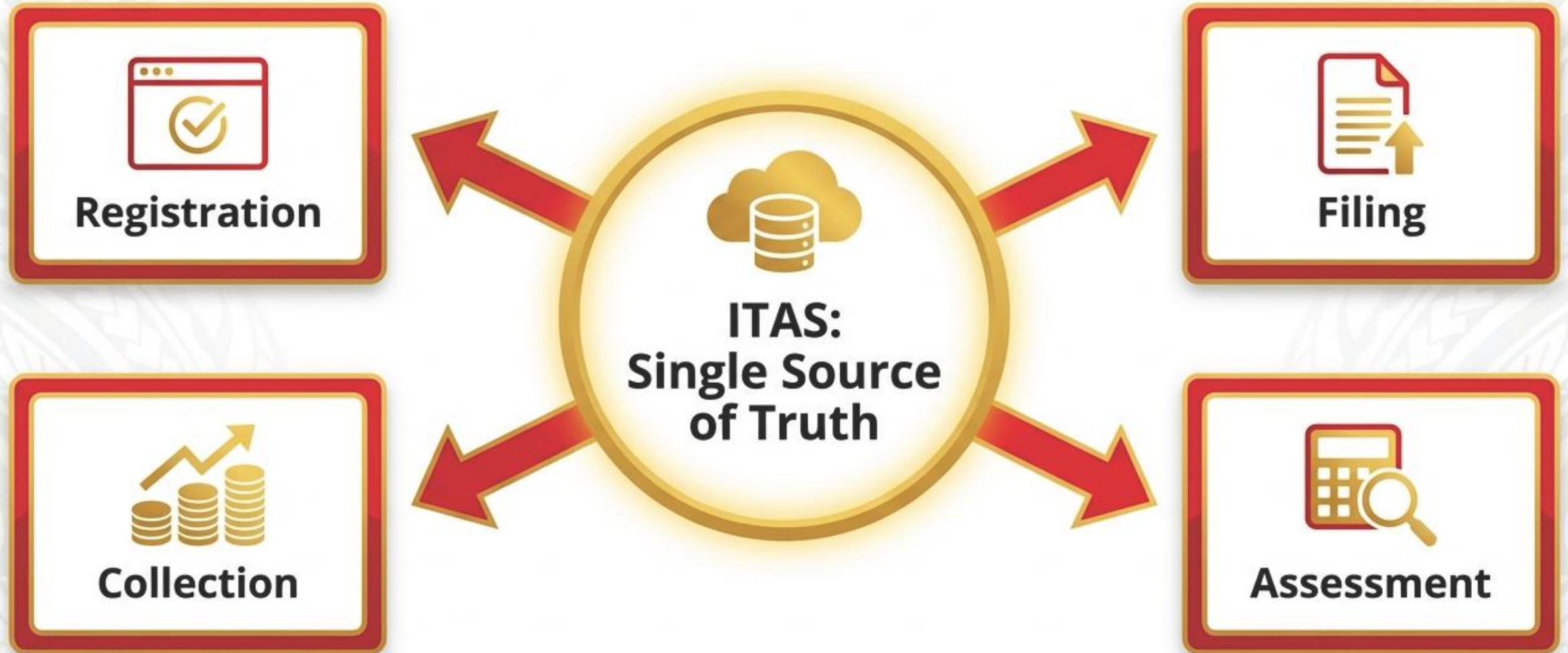


# The Challenge with Legacy SIGTAS

-  **Fragmentation:** Disjointed workflows relying on physical paper.
-  **High Friction:** Queues, travel requirements, and processing delays.
-  **Processing Lag:** Lack of automation for routine cases.
-  **Data Blindness:** Limited real-time insights for decision-making.

LEGACY

# Defining ITAS: The Integrated Tax Administration System



A unified lifecycle manager replacing disjointed, paper-based steps.

# Comprehensive Coverage: One Platform for Core Taxes



## SWT

Salary & Wages Tax



## CIT

Company Income Tax



## GST

Goods and Services Tax

# The New Online Portal: A Digital Front Door

24/7 Self-Service Access

Remote Submissions (No Queues)



Real-Time Status Tracking

Full Functionality on Any Device

# End-to-End Processing Lifecycle



**Integrated Handling: A One-Stop Shop for All Tax Types.**



## Powered by Blyce MTS and the Be Informed Platform

- » **Knowledge Work:** Built for complex decision-making, not just data entry.
- » **Rule-Driven:** Automation ensures speed and calculation accuracy.
- » **Agility:** Model-driven design allows rapid updates when tax laws change.

# Intelligent Processing: Routine vs. Complex



# Role-Based Workflows for IRC Staff



Old: Hunting for Files

**Dynamic Tasking:**  
Work comes to you

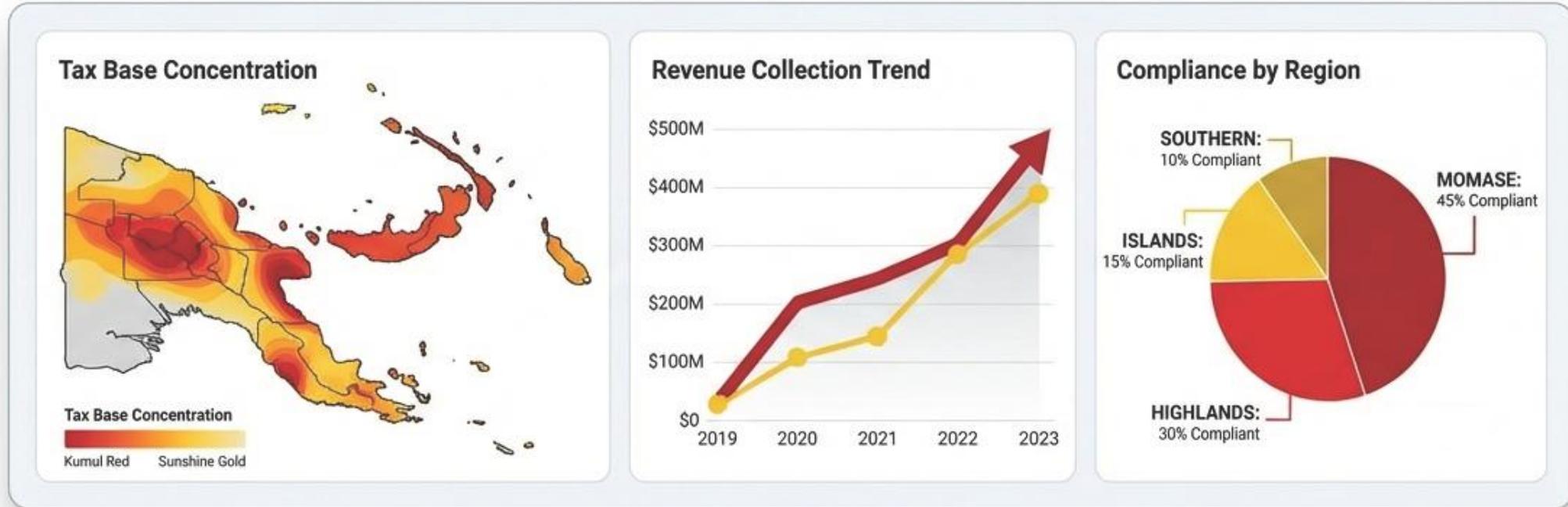
A screenshot of a web dashboard titled 'STAFF INBOX'. The dashboard is for an 'IRC Officer' and displays a 'WELCOME, IRC OFFICER' message. Below this is a 'PRIORITY TASKS' section with a table of tasks and their statuses. On the right side, there is a vertical sidebar with navigation icons for 'Inbox', 'Dashboards', 'Cases', 'Reports', and 'Settings'. A user profile icon is at the top right of the dashboard. Three callout boxes highlight specific features: 'Dynamic Tasking' points to the task list, 'Role-Specific Dashboards' points to the sidebar, and 'Personalized Action Notifications' points to the status buttons.

TASK	STATUS
1. Review Tax Return #12345	Review Required
2. Approve Payment #67890	Pending Approval
3. Compliance Check: Company X	Action Needed
4. Verify Documents: Case #54321	In Progress

**Role-Specific Dashboards**

**Personalized Action Notifications**

# Stronger Business Intelligence & Analytics



**Integral Overviews:**  
Holistic view of the tax base.



**Performance Visibility:**  
Real-time operational tracking.

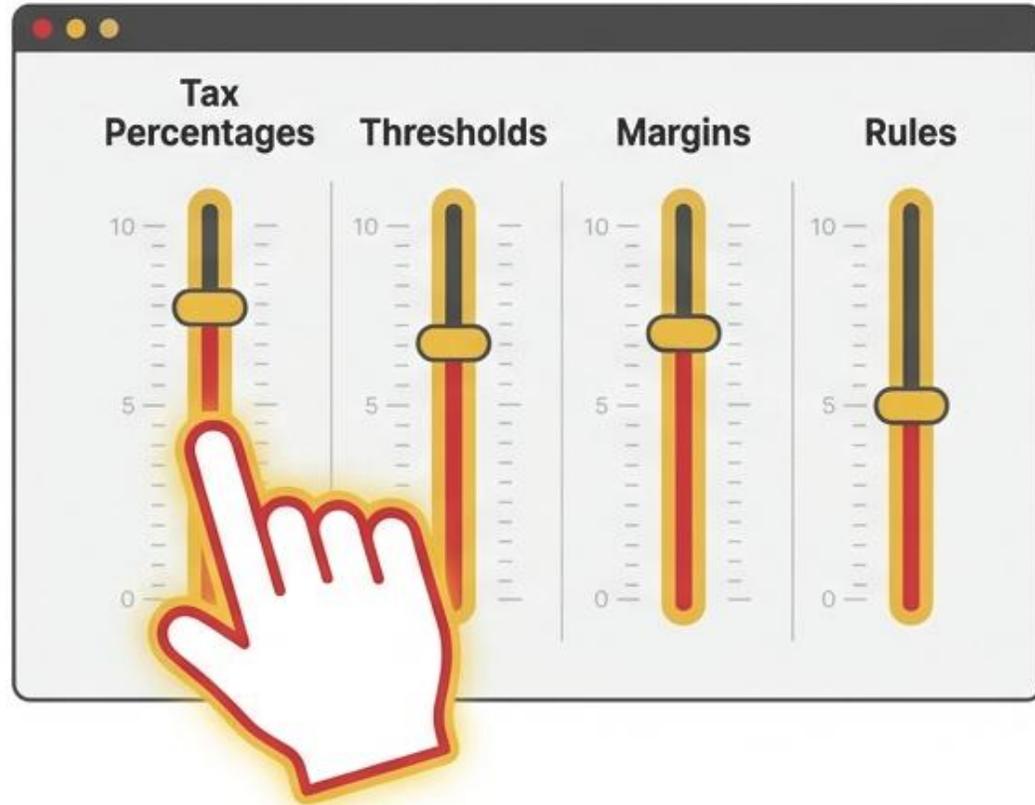


**Risk Targeting:**  
Proactive trend detection.



**Accountability:**  
Digital audit trails.

# Legislative and Policy Agility



- **Configurability:** Internal adjustment of parameters.
- **Rapid Adaptation:** Respond to policy changes without heavy coding.
- **Independence:** Reduced reliance on vendor changes.

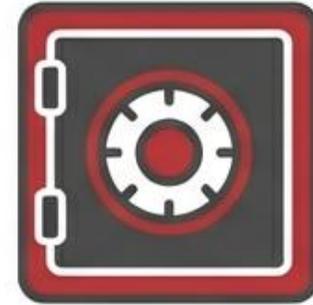
# Security and Ecosystem Integration



**Government  
Registries**



**Data Security**



**Banking  
Ecosystem**

- **Data Security:** Encryption and validation protocols.
- **Government Linkage:** Integration with existing registries.
- **Banking Integration:** Seamless account-to-account payments.
- **Data Integrity:** Efficient reconciliation.

# What ITAS Means for You



## For Taxpayers

- Less travel and fewer queues.
- 24/7 access.
- Simpler compliance.



## For Tax Agents

- Online client access.
- Streamlined submissions.
- Clear status tracking.



## For IRC Staff

- Reduced manual work.
- Better prioritization.
- Stronger outcomes.

# The Path Forward: Transition & Adoption



We are committed to supporting you through this change.

# IRC ITAS: Modernizing Tax Administration – Questions & Answers

## QUESTIONS?

### A DIGITAL-FIRST TAX SYSTEM

#### SINGLE SOURCE OF TRUTH

A unified lifecycle manager replacing disjointed, paper-based steps with integrated digital workflows.



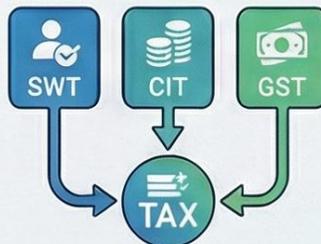
#### 24/7 DIGITAL FRONT DOOR

Taxpayers access remote submissions and real-time status tracking via an online portal.



#### COMPREHENSIVE TAX COVERAGE

Integrated handling for Salary & Wages Tax, Company Income Tax, and GST.



### STRATEGIC IMPACTS & BENEFITS

#### INTELLIGENT AUTO-PROCESSING

Compliant returns are processed instantly at scale, allowing staff to prioritize complex cases.



#### REAL-TIME BUSINESS INTELLIGENCE

Holistic views of the tax base enable proactive trend detection and risk targeting.



#### LEGISLATIVE & POLICY AGILITY

Rapidly adapt to tax law changes through internal parameter adjustments without heavy coding.

